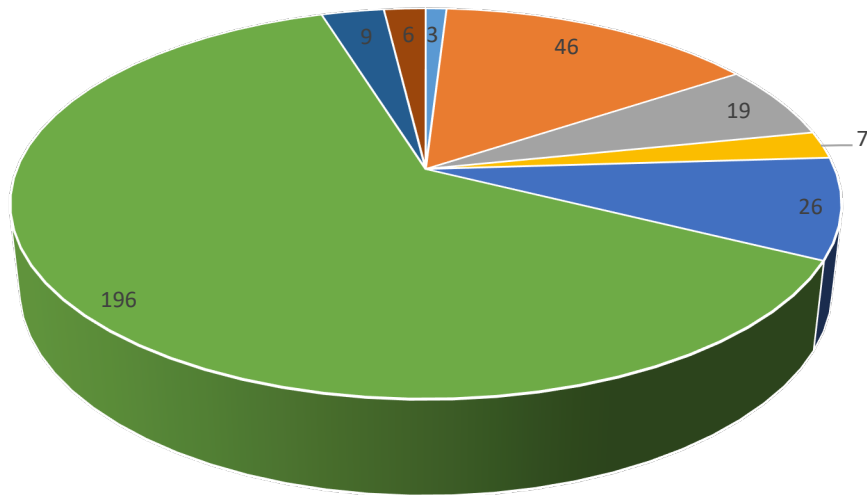


POSITIVE CHANGES

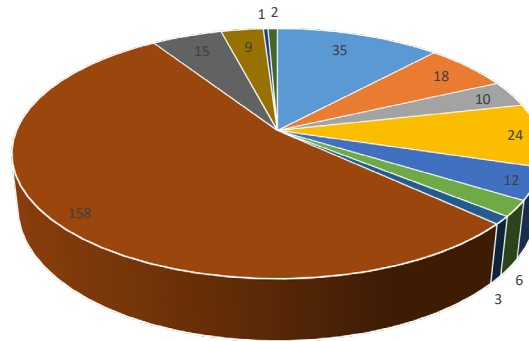
Row Labels	Count of Choices	
Updating online instruction hours to be consistent with in-person hours	3	
Updated ESA qualification contingent on previous attendance at a public school	46	
Upcoming contracted independent third parties for evaluations	19	
Increasing the deadlines for Account Holder response from 10 days to 15 days	7	
Inclusion of transportation expenses	26	
Inclusion of educational computer hardware and technological devices	196	63%
Clarification for Kindergarten applicants	9	
Allowing Advocates, who do not charge for their services, to assist Account Holders at Appeal Hearings.	6	
Grand Total	312	



POSITIVE CHANGE COMMENTS *

Row Labels	Count of Choices	
Universal ESA	35	
Transportation	18	
Tools & Supplies	10	
School Choice Helps Kids	24	
Positive Comment	12	
Kinder ESA	6	
Increase in Deadline Timelines	3	
Inclusion of Technology	158	54%
Evaluations	15	
Confusion / Clarity Needed	9	
AOI Hours	1	
Advocate Assistance	2	
Grand Total	293	

**If Negative Comments are Removed as this question asks for Positivity.*

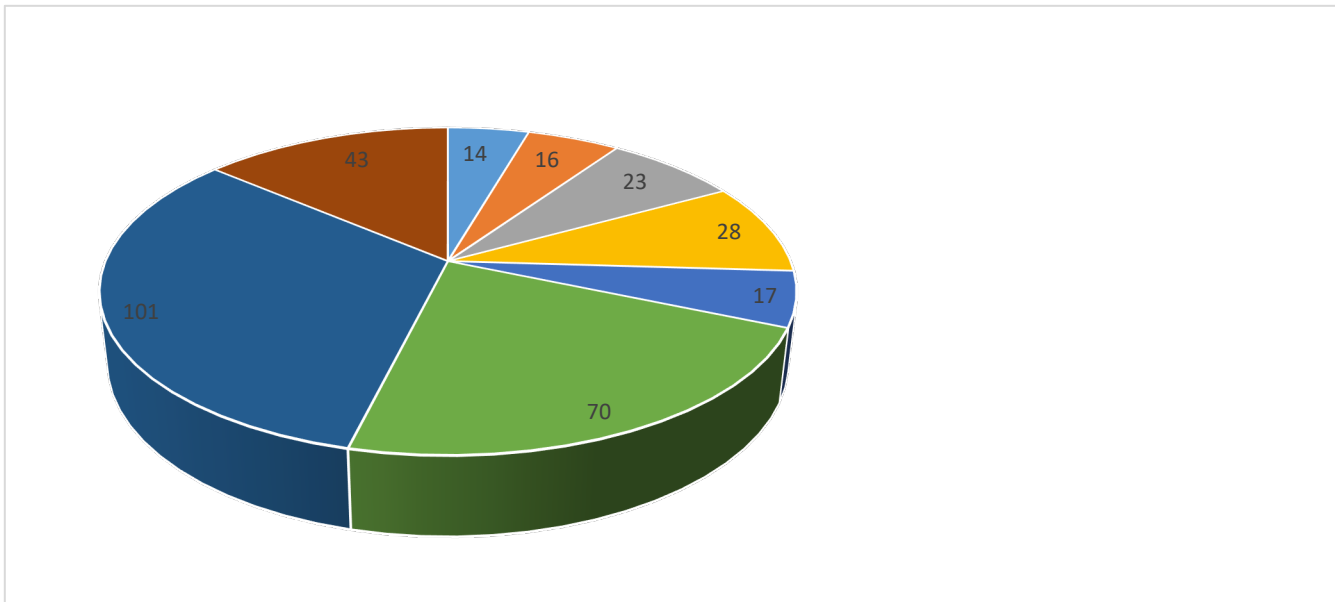


Inclusion of All Comments Below:

Row Labels	Count of Choices	
Advocate Assistance	2	
AOI Hours	1	
Confusion / Clarity Needed	9	
Evaluations	15	
Inclusion of Technology	158	50%
Increase in Deadline Timelines	3	
Kinder ESA	6	
Negative Comment	21	
Positive Comment	12	
School Choice Helps Kids	24	
Tools & Supplies	10	
Transportation	18	
Universal ESA	35	
Grand Total	314	

CONCERNING CHANGES

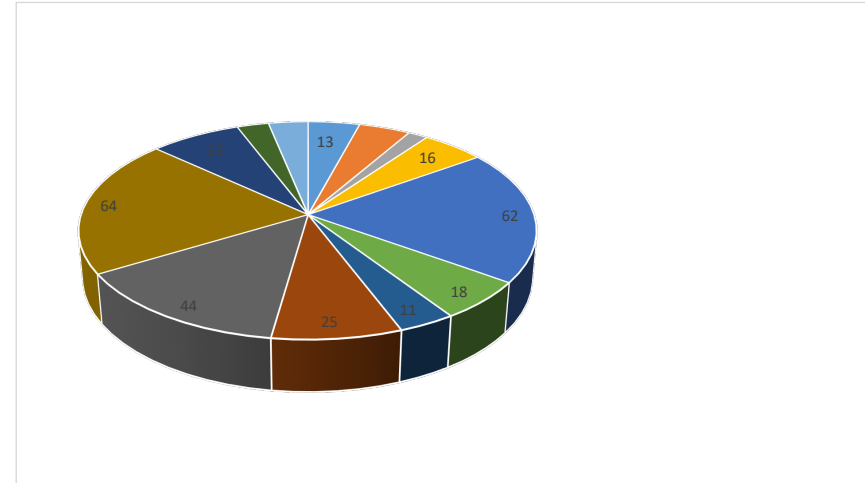
Row Labels	Count of Choices	
Allowing Advocates, who do not charge for their services, to assist Account Holders at Appeal Hearings.	14	
Clarification for Kindergarten applicants	16	
Inclusion of educational computer hardware and technological devices	23	
Inclusion of transportation expenses	28	
Increasing the deadlines for Account Holder response from 10 days to 15 days	17	
Upcoming contracted independent third parties for evaluations	70	22%
Updated ESA qualification contingent on previous attendance at a public school	101	32%
Updating online instruction hours to be consistent with in-person hours	43	
Grand Total	312	



CONCERNING CHANGE COMMENTS *

Row Labels	Count of Comments	
ADE - Timeline & Waiting Periods	13	
ADE - Timelines & Waiting Periods	13	
Advocate Assistance	5	
AOI Hours	16	
Confusion / More Clarity Needed	62	20%
Evaluations	18	
Fraud	11	
General Program Feedback	25	
Negative Experiences with Public Schools - Pro School Choice	44	
No Concerns	64	21%
Program Suggestions	23	
Transportation	8	
Universal	10	
Grand Total	312	

*If Positive Comments are Removed as this question asks for Concerns.



Inclusion of All Comments:

Row Labels	Count of Comments	
ADE - Timeline & Waiting Periods	13	
ADE - Timelines & Waiting Periods	13	
Advocate Assistance	5	
AOI Hours	16	
Confusion / More Clarity Needed	62	19%
Evaluations	18	
Fraud	11	
General Program Feedback	25	
Negative Experiences with Public Schools - Pro School Choice	44	
No Concerns	64	20%
Positive Comment	10	
Program Suggestions	23	
Transportation	8	
Universal	10	
Grand Total	322	

ADDITIONAL COMMENTS AND FEEDBACK

Row Labels	Count of Choices	
ADE - Accountability	1	
ADE - Accountability	1	
ADE - Clarification Needed	19	
ADE - Consistency	2	
ADE - Evaluations	2	
ADE - Evaluations	1	
ADE - Handbook	1	
ADE - Poor Communication	7	
ADE - Poor Communication	3	
ADE - Process & Procedures	6	
ADE - Program Changes & Updates	2	
ADE - Reimbursements	1	
ADE - Repayments of Approved Items	7	
ADE - Technology	1	
ADE - Transportation	3	
ADE - Wait Times	17	
ADE & SBE Disagreement on interpretation of State Statute and Rule	3	
CW - Process Challenges and Issues	3	
Misconception - Confusing ADE & SBE	3	
No Comment	167	49%
Positive Comment	41	
Positive Feedback	1	
Postive Feedback	3	
SBE - Clarification	1	
Suggestion	42	
Grand Total	338	

